

Product information about our solution for KEP service providers

## w3/kurier – Couriers controlled on-line

Mobile computing replaces voice calls

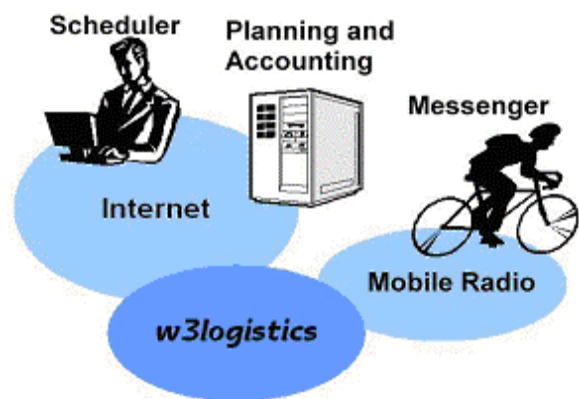
### „ Shipment delivered!“

Wouldn't it be helpful to get this information immediately after delivery?

But your scheduler needs already too much time to transmit all order data via radio, to reply to questions, to give new orders?

What is the effort to handle handwritten delivery papers?

Don't you sometimes think this could be done much easier?



### Mobile information transmission

You schedule incoming customer using your existing software or the module [w3/dispo](#).

[w3/kurier](#) provides your courier with all the information regarding the order. The driver enters his feedback on his mobile device and, in addition, the signature or PIN code of the recipient.

All status changes and invoice relevant order details are immediately transmitted back into your system – you have up-to-date data at any time.

Your customers inform themselves via the Internet or can receive automatically generated e-mails.

### Which Advantages does w3/kurier offer?

- Your schedulers will be relieved from most of their transmission tasks and will work even more efficiently.
- The quality of your services becomes even better, as transmission errors can be avoided.
- Your customers are informed automatically, and your customer care centre is relieved.
- The security of your couriers in critical traffic situations will be increased, since they decide on their own when to fetch new order data

Talk to us – we'll be pleased to help!