Technology information: Telephony

w3/telefonie – A call is all

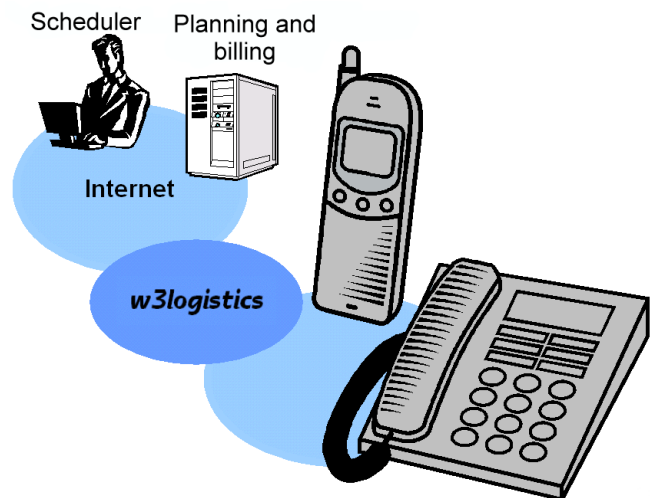## ... and every mobile phone becomes a mobile data entry device

Call without calling

Your employee dials a number and is guided through a menu in his own language:
He confirms tour stops and receipts of shipments, he reports special events – all by keyboard input, on any mobile or conventional telephone.
At any time, he gets detailed explanations what to do next – and if an error occurs, he is informed at once.
Your customers inform themselves via internet or get automatically generated e-mails.

When is w3/telefonie most suitable?

Using w3/telefonie is the best solution if your employees use shipping documents anyway: From those they take all important information like addresses and data about shipments.

Because of the easy handling, w3/telefonie is very well suited in areas where you work with often changing drivers and subcontractors.

Which advantages does w3/telefonie offer?

- You may work with any mobile or conventional telephone.

- The necessary training effort for your employees is only minimal.

- You get high quality data: Errors are detected on input an can be corrected immediately.

- The originating phone numbers are logged, thus the driver and his number are known.

- Your employee sets the input speed: The beginner can be guided through the menus slowly, the „Pro" enters all information quickly and without any assistance

Talk to us – we'll be pleased to help!